

United States Postal Service®

# INDUSTRYALERT

April 17, 2020

## Product Tracking & Reporting – System Maintenance – April 19, 2020

Product Tracking and Reporting has scheduled system maintenance on the following date:

Start time:	Sunday	April 19, 2020	8:00 PM ET US
End time:	Monday	April 20, 2020	4:00 AM ET US

- Inbound Shipping Services manifests and Shipping Partner event files sent to PTR will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and will resume at maintenance conclusion.
- USPS Tracking will remain available although data displayed may be out of date. Updates will resume at maintenance conclusion.

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Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email ([IMpb@usps.gov](mailto:IMpb@usps.gov)).

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